

Doküman	Yayın Tarihi	Yayın No	Revizyon	Revi. Tarihi	Sayfa No
TLYP22FR03	01.01.2019	00	01	25.09.2021	1 / 1

**Our dear customer; We ask that you fill out this form and send it by fax or mail to our address, in order to provide you better service, expectations and suggestions.**

**Our respect,**

**TRANS-EL Trafo Laboratory**

**Address :**

**Telepohe :**

**Faks :**

**e-mail address :**

**core: 1-Never Satisfied, 2-Not Satisfied, 3-Uncecided, 4-Satisfied, 5-Very Satisfied**

		1	2	3	4	5
1	Accessibility to Relevant Persons in Your Relationship with Our Laboratory					
2	Execution of Commitments and Works on Time					
3	Making Satisfying Explanations About Your Requests and Questions					
4	Quality and Diversity of the Service Provided.					
5	Quickness, Helpfulness, Job to be Fulfilled, Güler face and Interest					
6	Reliability, Integrity, Impartiality, Confidentiality, Independence from All Forms of Pressure					
7	Information on Technical Qualifications, Renewed Standards, Legislation and Developments.					
8	Full and Correct Transport of Test Reports, Bills and Similar Documents to You					
9	Making the Laboratory Act Suitable to Legislation and Legislation.					
10	National / International Acceptability of Experimental Reports Given					
11	Other suggestions and ideas you would like to mention:					
<b>Company name</b>		<b>Telephone</b>		<b>E-Mail</b>		
EVALUATION (This Section will be FILLED BY LABORATORY)						
<b>Evaluation Date:</b>		<b>Total Rating:</b>		<b>Survey No:</b>		

**HAZIRLAYAN**  
**KALİTE SİSTEM SORUMLUSU**

**ONAYLAYAN**  
**GENEL MÜDÜR**