



TRANS-EL
TRANSFORMATOR - TRANSFORMERS

LABORATUVAR YÖNETİM SİSTEMİ

MÜŞTERİ MEMNUNİYET ANKETİ

Doküman	Yayın Tarihi	Yayın No	Revizyon	Revi. Tarihi	Sayfa No
TLYP22FR03	01.01.2019	00	02	13.03.2023	1 / 1

Our dear customer; We ask that you fill out this form and send it by fax or mail to our address, in order to provide you better service, expectations and suggestions.

Our respect,

TRANS-EL Trafo Laboratory

Address :

Telepohe :

Faks :

e-mail address :

core: 1-Never Satisfied, 2-Not Satisfied, 3-Uncecided, 4-Satisfied, 5-Very Satisfied

		1	2	3	4	5
1	Accessibility to Relevant Persons in Your Relationship with Our Laboratory					
2	Execution of Commitments and Works on Time					
3	Making Satisfying Explanations About Your Requests and Questions					
4	Quality and Diversity of the Service Provided.					
5	Quickness, Helpfulness, Job to be Fulfilled, Güler face and Interest					
6	Reliability, Integrity, Impartiality, Confidentiality, Independence from All Forms of Pressure					
7	Information on Technical Qualifications, Renewed Standards, Legislation and Developments.					
8	Full and Correct Transport of Test Reports, Bills and Similar Documents to You					
9	Making the Laboratory Act Suitable to Legislation and Legislation.					
10	National / International Acceptability of Experimental Reports Given					
11	Other suggestions and ideas you would like to mention:					
Company name		Telephone		E-Mail		
EVALUATION (This Section will be FILLED BY LABORATORY)						
Evaluation Date:		Total Rating:		Survey No:		

HAZIRLAYAN
KALİTE SİSTEM SORUMLUSU

ONAYLAYAN
GENEL MÜDÜR

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